

Packing Instructions

Apple 13 inch Laptops

These instructions walk you through the process of repacking your Apple 15 inch laptop, using the shipping kit provided by MacSales, so that you can safely send the laptop back to us for repair or replacement. Please do not add third-party items to the contents of the box prior to shipping. It is designed to fit only the items shown.

NOTE: If possible, back up all important data from your laptop before proceeding! Any time you pack and ship a computer, the possibility of data loss exists. Time Machine — the backup feature built into OS X and macOS — is a simple and reliable backup method. <https://support.apple.com/en-us/HT201250>

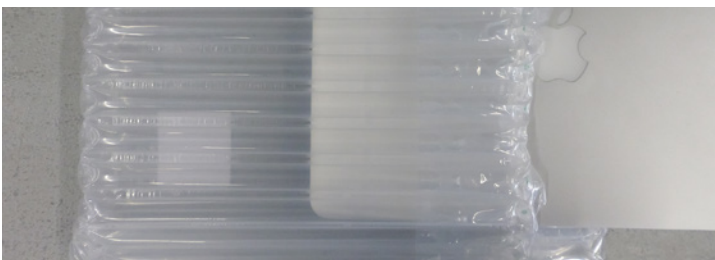
1. Open the box. You should see three items inside: a strip of security tape, a cardboard insert, and a bubble bag. If there are components missing or you have questions, please contact the representative who is assisting you with the RMA.



2. Remove the cardboard insert and turn it upside down. Configure the power cord on your MagSafe adapter as shown, set the adapter and cord onto the insert, then set them aside.



3. Remove the bubble bag from the box, pull back the flap, and insert the laptop as shown.



4. Once the laptop is fully seated in the bag, close the flap.



5. Place the laptop bag into the box, as shown below.



6. Holding the MagSafe Adapter in place, take the cardboard insert and place it back into the box (open-end down), as shown below.



7. Make sure the slide flaps are inside the box, then close the lid and secure the front flaps, as shown below.



8. Remove the backing on the security tape and affix the flap to the underside of the box, as shown below.

